

WITHLACOOCHEE RIVER ELECTRIC  
COOPERATIVE, INC.

Your Touchstone Energy® Cooperative

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# Connections

WREC MEMBER NEWSLETTER

WREC ANNUAL MEETING WEDNESDAY, APRIL 17, 2024

# OFFICIAL NOTICE

## DEAR MEMBER:

This is your **OFFICIAL NOTICE** of the **77th WREC Annual Meeting** of the Membership to be held on **Wednesday, April 17th, 2024**, in the **Dan Cannon Auditorium** at the **Pasco County Fairgrounds**, 36722 State Road 52, Dade City, Florida 33525. **Registration will begin at 4:30 p.m. and close at 6:15 p.m.** The meeting will be called to order at 6:30 p.m.

**MEMBERS MUST PRESENT AND PROVIDE PHOTO ID IN ORDER TO REGISTER.**

In accordance with the provisions of the bylaws, the purpose of the meeting is to consider reports presented by the Corporate Officers, hear the Executive Vice-President and General Manager's report, and conduct other appropriate business.

Trustee positions up for election this year are **District 6** in northeastern Pasco and Hernando Countys and western Polk County, **District 7** in western Pasco County, and **District 9** in southeastern Pasco County and western Polk County.

The Nominating Committee met on February 8, 2024 to consider qualifications of all Members who indicated a desire to be nominated for a trustee position.

The Committee nominated the following candidates to run for the Cooperative's Board of Trustees positions:

**District 6: Terrence E. Schrader**  
**District 7: Desmond G. Little**  
**District 9: Kimberly L. Kinney**

The bylaws provide that nominations may be made by petition, but none were submitted. Therefore, the incumbent trustees of Districts 6, 7 and 9 were nominated by the committee and automatically re-elected for a three-year term.

**Please plan to attend and participate in the business of your Cooperative.**

Sincerely yours,



**Terrence E. Schrader**  
President



WREC is proud to announce our ACSI score of 89\*! Thank you to our dedicated employees for their commitment to providing safe and resilient energy to our Members. Thank you WREC Members for your commitment to this Cooperative and our excellent satisfaction score. This score represents WREC's commitment to our community and the Members we serve.



The American Customer Satisfaction Score (ACSI®) is the only national cross-industry measure of customer satisfaction in the United States.

\*Results based on data for Withlacoochee River Electric Cooperative (WREC) collected by the ACSI® in 2023, based on a sample provided by WREC. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index, LLC.



# EFT

**ELECTRONIC FUND TRANSFER**  
ALSO KNOWN AS AUTOMATIC PAYMENTS

"MAKING YOUR LIFE A LITTLE EASIER!"



- What does EFT mean and how does it work?
- What are the benefits for me?
- How much does it cost?
- How do I sign up for this service?

**Electronic Fund Transfer (EFT)** gives you the peace of mind that your payment will never be late. With EFT, funds are automatically deducted from your checking or savings account each month to pay your electric bill. There is no check to write and no bill to mail. EFT gives you more time to do the important things in life! EFT is also known as Automatic Bill Payments.

### Enjoy these benefits by using EFT:

- ✓ You still receive a monthly statement.
- ✓ No checks to write, save time, save postage, save gasoline.
- ✓ Fast, efficient method of payment.
- ✓ You can choose the day of the month that your funds are transferred.\*
- ✓ This service is **FREE** from your Cooperative.\*\*

If you decide to participate in the **Electronic Fund Transfer (EFT)** program or **Automatic Payments**, you will still be able to resolve billing questions before payment is made.

Simply call the telephone number printed on the back of your bill and, at your request, a hold will be placed on the transfer of funds until your questions are resolved.



### Signing up is quick and easy!

There are several ways to sign up for EFT:



Go to WREC's website, [wrec.net](http://wrec.net), and select the Electronic Fund Transfer page under the 'My Account' tab. There is a PDF document available to print and fill out at the bottom of this page.



Sign up directly using the SmartHub® app. Under the 'Bill & Pay' icon there is the Auto Pay Program. Select this and you can sign up by following the steps provided there.



Stop by your local district office and request a form.

After you have completed the necessary authorization form providing pertinent information, a series of tests will be conducted between WREC, our bank and your bank. Those tests will verify compatibility of our recorded information such as your bank name, address, and account number. Once verified, your future bills will have a note indicating what day of the month the transfer of funds will take place (approximately 10 to 15 days after your bill date).

Certain restrictions may apply\*\*  
Some bank fees may apply\*\*

### To Report An Inoperative Or Malfunctioning Street Light

Please call your local Cooperative Office, OR you may also log on to [wrec.net](http://wrec.net) and click on the **Repair Street Light** button, then complete and submit the **Street Light Repair Request Form**, or you can download the **SmartHub** app and request a street light repair.

CONNECTIONS is published by: Withlacoochee River Electric Cooperative, Inc.

David B. Lambert II, Executive Vice-President & General Manager  
P.O. Box 278, Dade City, FL 33526-0278

VISIT US ON THE INTERNET AT: [WREC.NET](http://WREC.NET)

Your Board of Trustees meets on the Third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its' subsidiaries.

LEGAL NOTICE: Operation Round-Up is a Registered Trade Name for WRECares. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the State. 1-800-435-7352.

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### WREC OFFICES

**PASCO:** Billy E. Brown Corporate Center: 352-567-5133  
Dade City, FL

**One Pasco Center District Office:** 352-588-5115  
New Tampa/Wesley Chapel: 813-979-9732

**Bayonet Point District Office:** 727-868-9465  
**Land O' Lakes/Odessa:** 813-972-9233

**CITRUS:** Crystal River District Office: 352-795-4382  
Dunnellon: 352-489-6818

**HERNANDO:** West Hernando District Office: 352-596-4000

**POLK:** One Pasco Center District Office: 863-687-4396

**SUMTER:** Bushnell: 352-793-7813

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