

How Do I Add Money To My Prepay Account?

Adding money to your account is quick and easy, even on weekends and holidays. There are several ways you can add credit to your balance:

- Visit any WREC District office or the Billy E. Brown Corporate Center between 8 a.m. and 5 p.m. Monday through Friday
- Pay online at www.wrec.net
- Use our secure pay automated phone system 24 hours a day by calling 1-844-209-7166

How Do I Enroll?

Sign up with a Member Service Representative at any time by contacting your local WREC office. Or go on-line at www.wrec.net for more information.



WITHLACOOCHEE RIVER ELECTRIC COOPERATIVE, INC.

Your Touchstone Energy® Partner

www.wrec.net
access 24 hours a day, 7 days a week

PASCO:

- Corporate Center 352-567-5133
- One Pasco Center District Office 352-588-5115
- New Tampa/Wesley Chapel 813-979-9732
- Bayonet Point District Office 727-868-9465
- Land O'Lakes/Odessa 813-972-9233

POLK:

- One Pasco Center District Office 863-687-4396

CITRUS:

- Crystal River District Office 352-795-4382
- Dunnellon 352-489-6818

SUMTER:

- Bushnell 352-793-7813

HERNANDO:

- West Hernando District Office 352-596-4000

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PREPAID METERING

Is It Right For You?



What is WREC's Prepaid Metering Program?

Prepaid Metering allows you to purchase electricity on a *pay-as-you-go* basis.

Is Prepay Right For Me?

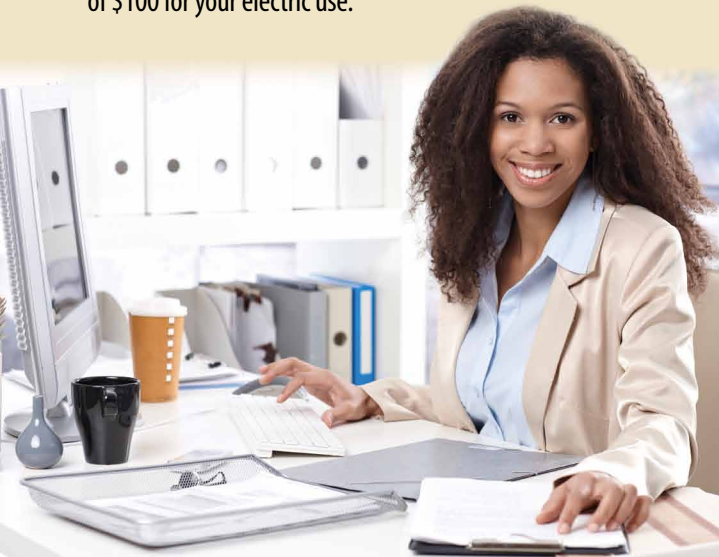
Prepaid Metering is a personal choice. It allows Members to budget on a real-time basis based on their energy use. You can put as little as \$25 on your account after the initial set-up.

Do I Have To Sign An Agreement?

Yes, Members who sign-up for *Prepaid Metering* must sign a Prepay Agreement. The Prepay Agreement spells out the terms and conditions of participating in the *Prepaid Metering Program*.

How Much Does It Cost To Set Up My Prepay Account?

If you are a new Member setting up service for the first time, you will pay a \$5 membership fee, a \$40 service connect fee, and \$100 towards your initial energy purchase. If you are an existing Member, your existing deposit (if applicable) will be applied toward any outstanding balance owed, with the remaining credit (if applicable) applied to your Prepay Account. If you have a past due unpaid balance on your account when switching to Prepay, this balance must be paid, or an acceptable payment arrangement must be agreed upon. Your new Prepay Account must begin with a minimum credit of \$100 for your electric use.



WREC's Prepaid Metering Program

The Choice That's Right For You!

How Will I Know When My Balance Is Low?

You can monitor your credit balance several ways. Members, can sign-up for text messages, email notifications, and phone calls when their balance drops below \$35. You can go to www.wrec.net and register for *SmartHub*® to view daily usage, remaining credit balances, and make payments. Payments can also be made through *Secure Pay-By-Phone* at 1-844-209-7166. Members are responsible for all text and data fees associated with prepay.

When Will My Service Be Disconnected?

When you run out of purchased energy your account will automatically disconnect. You will need to add more money to your account if this happens.

How Do I Get My Service Reconnected?

If your service is disconnected, all you need is \$25 to reconnect the account within 7 days of disconnection. After 7 days you must pay the standard \$5 membership fee, \$40 reconnect fee, and the initial \$100 for energy on prepaid accounts.

When Will My Meter Be Read?

Meter readings are gathered daily with the use of our automated meters.

Fees Associated With WREC Prepaid Metering

Membership fee	\$0 (new Member \$5)
Service connect fee	\$0 (new account \$40)
Deposit	\$0* (new Member \$100) *No deposit required but must begin with a \$100 in pre-pay energy
Disconnect fee	\$0
Collection fee	\$0
Late fee	\$0
Reconnect fee	\$0* *If your account has been disconnected for 7 days, there will be a \$40 reconnect fee.

Will I Receive A Bill In The Mail?

No, you will not receive a bill from WREC.

Can I Make Arrangements If I Can't Add Money To My Account?

No. Payment arrangements are not allowed on the *Prepaid Metering Program*.

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