

CONNECTIONS



WREC MEMBER NEWSLETTER

WREC Gives Back Through United Way

Each year, United Way visits WREC offices in Citrus, Hernando, and Pasco counties to share how we can work together to make a difference. These presentations often include stories from local organizations, highlighting community needs and thanking our employees for their generosity.

We are proud to announce that WREC and its employees contributed over \$113,000 this year to support United Way's mission of addressing critical needs and creating lasting change. This achievement reflects our employees' commitment to improving the communities we serve.



"Supporting United Way is an extension of our commitment to the communities we serve. Every dollar contributed helps address critical needs and create lasting change, and I'm proud of the generosity shown by our employees in making this impact possible."

— David Lambert, General Manager



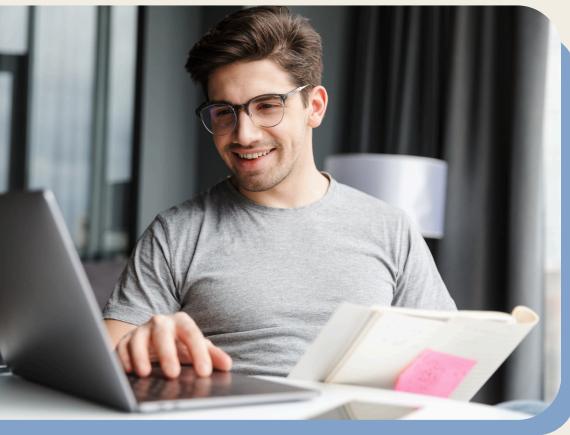
United Way focuses on education, financial stability, and health—the building blocks of a thriving community—and all donations stay local. At WREC, we believe in the power of community and the positive change that happens when we unite. Our employees demonstrate this commitment through their kindness and generosity. General Manager David Lambert extends his sincere gratitude to everyone who participated in this effort. Pictured above are WREC employees from our General office.



WITHLACOOCHEE RIVER ELECTRIC
COOPERATIVE, INC.

Your Touchstone Energy® Cooperative 

TAKE CHARGE OF YOUR ENERGY WITH PREPAID METERING!



Looking for flexibility and control? Prepaid Metering lets you pay as you go and track your energy use in real time—perfect for staying on budget and avoiding surprises.

Why Choose Prepay?

- No deposits, late fees, or reconnection charges.
- No due dates—you decide when to pay.
- Daily meter readings allow you to better track energy usage.

Getting Started is Simple:

- New Members: \$5 membership fee, \$40 connect fee, and \$100 initial energy credit.
- Existing Members: If applicable the deposit is applied to balance; start with \$100 credit.

Adding Funds is Easy:

- Online at wrec.net or through the WREC app.
- By phone: 1-844-209-7166 (24/7 Secure Pay).
- At any WREC office, Monday–Friday, 8 a.m.–5 p.m.

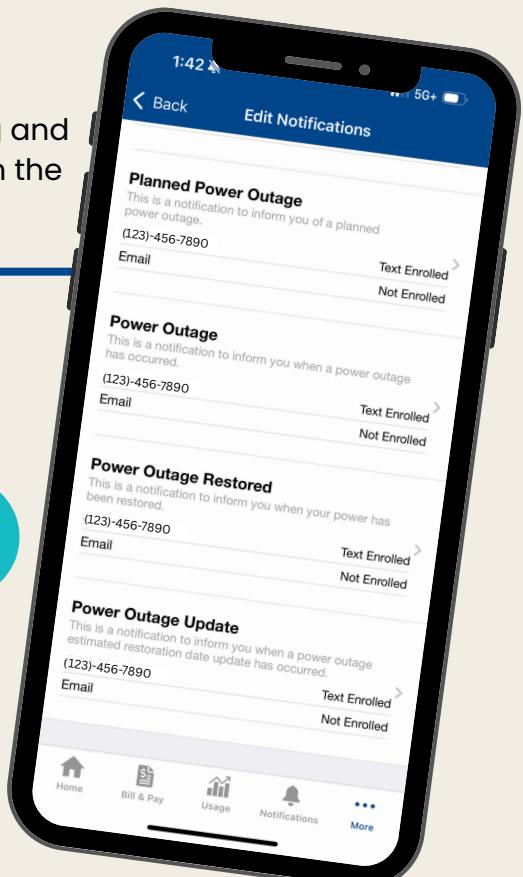
Stay Informed:

Sign up for text, email, or phone alerts when your balance drops below \$35. Monitor usage and payments anytime through your WREC account.



Scan for more
Information

Take control today—sign up for Prepaid Metering and power your budget your way! Visit wrec.net, scan the QR code or call 1-844-209-7166 for details.



OUTAGE NOTIFICATIONS

Did you know that you can enroll in text and email outage notifications?!

Log into your account through the WREC mobile app or at wrec.net.



In the app: In settings you can choose which notifications you'd like to receive.



Online: Click Settings in the left-hand menu, then select the features you'd like to enable.



MEDICALLY ESSENTIAL MEMBERS

At Withlacoochee River Electric Cooperative, we understand how important reliable electric service is for all our Members. For those who depend on electrically powered medical equipment to sustain life, that reliability becomes critical. To support these Members, we have established the Medically Essential Service Program.



Scan to download
the Medically Essential
Form for WREC Members



WHO IS CONSIDERED A MEDICALLY ESSENTIAL MEMBER?

A Medically Essential Member is someone who has residential electric service and relies on electrically powered medical equipment. This equipment must operate continuously or as needed (as directed by a physician) to prevent loss of life or serious medical complications that could require immediate hospitalization of the Member or other permanent residents at the service address.

WHAT DOES THE MEDICALLY ESSENTIAL PROGRAM PROVIDE?

If an outage occurs, Withlacoochee River Electric Cooperative will work to restore service as quickly as reasonably possible, depending on the circumstances. In the event of a service disconnection, we will make every effort to contact the Member 24 hours in advance as a courtesy. Please note that participation in this program does not exempt Members from disconnection if payment arrangements are not maintained. While WREC cannot guarantee continuous, uninterrupted service, we will prioritize restoring your power as soon as possible. If uninterrupted service is medically essential, we strongly recommend having backup provisions, such as a generator, to protect your health.

WHAT IS THE MEMBER'S RESPONSIBILITY?

Members should develop an action plan that includes having back-up power and/or an alternative power supply in the event of an interruption of electrical service.

HOW DO I GET STARTED?

To get registered, Members should contact or visit their local Cooperative office for the proper form or use the QR code link at the top of the page to download the PDF document. Please complete the form, have your physician sign it and return it to your local WREC office or mail it to the below address.

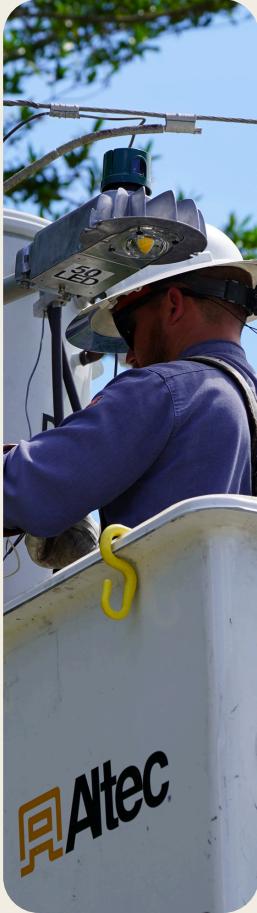
Withlacoochee River Electric Cooperative, INC.
P.O. Box 278, Dade City, FL 33526

Streetlight Out?

To report a streetlight in need of repair, please call your local cooperative office, or log on to wrec.net and click on the 'Repair Street Light' button (or scan the QR code), then complete and submit the Street Light Repair Request Form. You can also download the WREC mobile app and request a street light repair.



Scan to Report



LOCAL WREC NUMBERS

Billy E. Brown Corporate Center: 352-567-5133
One Pasco Center District Office: 352-588-5115
Bayonet Point District Office: 727-868-9465
West Hernando District Office: 352-596-4000
Crystal River District Office: 352-795-4382

Stay in the Know

Be sure to follow us on our social media platforms.



Scan to visit wrec.net

Energy Saving Tips

Taking small steps can lead to big savings on energy and water. Long showers increase heating and water costs, so consider installing low-flow shower heads to conserve water and reduce expenses. Plug electronics like TVs, printers, and cable boxes into power strips for easy shutdown during vacations or inactivity. Even adjusting your thermostat by just one degree can raise energy use by 3-5%, so keep settings efficient to lower costs.



DID YOU KNOW?

YOU CAN REPORT AN OUTAGE BY TEXTING "OUT" TO 855-938-3431

CONNECTIONS is published by: Withlacoochee River Electric Cooperative, Inc.

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Your Board of Trustees meets on the third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its subsidiaries. **LEGAL NOTICE:** Operation Round-Up is a registered trade name for WRECare. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the state. 1-800-435-7352.

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