

CONNECTIONS



WREC MEMBER NEWSLETTER

WREC EXCELS IN MEMBER SATISFACTION!



"We are incredibly proud to have achieved an ACSI® score of 91. This score reflects the hard work and dedication of our entire team in providing exceptional service to our Members. It is a testament to our commitment to reliability, Member satisfaction, and community support. We will continue to strive for excellence and work tirelessly to meet and exceed the expectations of our Members."

-David B. Lambert II,
WREC's Executive Vice-President &
General Manager



Withlacoochee River Electric Cooperative, INC., completed its annual Member-wide customer satisfaction survey, where 4,500 Members were asked to participate. The Member responses were sent to the American Customer Satisfaction Index (ACSI®), a company that measures customer satisfaction across multiple industries throughout the entire United States. For 2024, WREC received an ACSI score of 91, on a 100-point scale.* WREC's score is higher when compared to publicly measured investor-owned utility scores and municipal utility scores reported in the syndicated 2024 ACSI Energy Utility Study and places WREC 17 points higher than the average investor-owned utility score of 74, as well as 16 points higher than the municipal utilities score of 75, per the industry ratings. For more information, please visit <https://theacsi.org/industries/energy-utilities/>.

*Disclaimer: Compared to publicly measured energy utilities in the ACSI® survey of customers rating their own energy utility. Results based on data collected between October 21 - 28, 2024. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC. For more about the ACSI, visit www.theacsi.org.





NON-OFFICIAL NOTICE OF THE 78th Annual Meeting

Wednesday, April 16, 2025



At Withlacoochee River Electric Cooperative, Inc., our Members are our most valued asset, therefore we welcome your input at our 78th Annual Meeting on **Wednesday, April 16th, 2025**. During the meeting, your General Manager, David B. Lambert will report on operations and answer questions you may have about your Cooperative. In accordance with the Cooperative's Bylaws, you will also hear results from elections in Districts 1, 3, and 5 and transact other business that may come before the meeting. District 1 is in southwest Citrus County and northwestern Hernando County, District 3 is western and central Hernando County and District 5 is in southeastern Hernando County and north central Pasco County. The Cooperative's Bylaws provide that candidates for trustee positions may be nominated either by the Nominations Committee or by petition. The Nominations Committee will meet early in February to select a slate of candidates for Districts 1, 3 and 5. Your official **Annual Meeting Notice** will be mailed prior to the meeting.

The W.R.E.C. Nominations Committee is comprised of:

DISTRICT 1:

Dan Kreisle
Crystal River

DISTRICT 2:

Kevin Peeples
Floral City

DISTRICT 3:

Peggy Earwood
Brooksville

DISTRICT 4:

Daniel Maracich
Spring Hill

DISTRICT 5:

Wayne Benedict
Brooksville

DISTRICT 6:

Stephen Herrmann
San Antonio

DISTRICT 7:

Robin Glowatsky
New Port Richey

DISTRICT 8:

David Mengel
Land O'Lakes

DISTRICT 9:

Clay Madl
Zephyrhills



WREC's Annual Meeting Location:

**Dan Cannon Auditorium at the Pasco County Fairgrounds
36722 State Road 52 Dade City, Florida 33525**



EDUCATING OUR YOUTH

At the end of 2024, WREC participated in several school Teach-Ins, Safety Demonstrations, and Career Expos. These events provided valuable lessons to students from elementary through high school on various safety aspects related to electricity, including power lines and underground transformers. Students were introduced to the different tools our linemen use daily. At the Career Expos, WREC employees engaged with high school students, answering their questions about career opportunities at WREC. We are proud to contribute to the education of the youth in our communities and to highlight job opportunities they might not have been aware of before.



WREC HAS A NEW MOBILE APP FOR YOU

View Your Account and Pay Your Bill

Sign Up For Notifications

Report Outages

Easy To Use, Anywhere, Anytime



APPLE



ANDROID

LEARN MORE



wrec.net
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Streetlight Out?



To report an inoperative or malfunctioning streetlight, please call your local cooperative office, or log on to wrec.net and click on the 'Repair Street Light' button (or scan the QR code), then complete and submit the Street Light Repair Request Form. You can also download the WREC mobile app and request a street light repair.



Scan to Report

LOCAL WREC NUMBERS

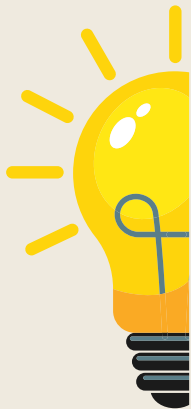
PASCO: Billy E. Brown Corporate Center: 352-567-5133
One Pasco Center District Office: 352-588-5115
New Tampa/Wesley Chapel: 813-979-9732
Bayonet Point District Office: 727-868-9465
Land O' Lakes/Odessa: 813-972-9233
CITRUS: Crystal River District Office: 352-795-4382
Dunnellon: 352-489-6818
HERNANDO: West Hernando District Office: 352-596-4000
POLK: One Pasco Center District Office: 863-687-4396
SUMTER: Bushnell: 352-793-7813



Educational Foundation, Inc.



The WREC Educational Foundation Scholarship deadline is March 31, 2025. Scan the QR for more details or to download the application.



DID YOU KNOW?

YOU CAN SIGN UP FOR OUTAGE NOTIFICATIONS IN THE WREC MOBILE APP?

CONNECTIONS is published by:
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Stay in the Know

Be sure to follow us on our social media platforms.



Scan to visit wrec.net

Your Board of Trustees meets on the third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its subsidiaries. LEGAL NOTICE: Operation Round-Up is a registered trade name for WRECares. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the state. 1-800-435-7352.



WITHLACOOCHEE RIVER ELECTRIC COOPERATIVE, INC.

Your Touchstone Energy[®] Cooperative