

CONNECTIONS



WREC MEMBER NEWSLETTER



**SMALL
CHANGE.
BIG IMPACT.**

**Members Uplifting Members
Through Operation Round-Up**



**Featured Member Story Inside:
A Breath of Relief for
the Dorden Family**

**OVER
\$2.6 MILLION
DISTRIBUTED
TO WREC FAMILIES IN NEED!**

OPERATION ROUND-UP IMPACT



Join Today!

Round up your electric bill to the nearest dollar
and help neighbors when they need it most.

Visit wrec.net or log in to your account on
the WREC mobile app to enroll today!

*Small change
from many.
Big impact
for our community.*



A Breath of Relief for the Dorden Family

Members since 2014, the Dordens, a Spring Hill couple, had been raising their two granddaughters since birth and were facing significant financial hardship. One spouse was unable to work and on disability due to medical conditions, while the other had recently stopped working to care for a granddaughter whose autism-related needs had become more intensive. Although supplemental income was being earned through food deliveries, the family could not afford to replace their failed air conditioner. With rising temperatures worsening an existing medical condition, a new AC unit had become a critical necessity for the family.

Thanks to the generosity of our Members who participate in Operation Round-Up each month, we were able to replace their air conditioner, providing much-needed relief and a safer, more comfortable home environment for the family.

Total Disbursement: \$9,494.00



How Does It Work?

Power Bill

Amount Due: \$137.45

\$138.00

Average yearly contribution is \$12 per Member.

\$0.55 to your neighbor in need.

Since 1994, WREC’s Operation Round-Up program has been neighbors helping neighbors, providing more than \$2.6 million in assistance to Members facing catastrophic hardships through no fault of their own. Funded by Members who voluntarily round up their electric bill to the nearest dollar, typically less than 50¢ per month, the program supports local families and community needs under the guidance of a Board of Trustees representing WREC’s nine districts.

Joining is easy through your online account at wrec.net, the WREC mobile app, or by contacting your local WREC office. Together, we can make a difference for our neighbors in need. Learn more at wrec.net or scan the QR code above.

At WREC, your bill reflects the electricity you used during the previous month, not the current month. That’s why bills received in July and August are often higher, as they include energy used during Florida’s hottest summer months when air conditioners work harder and run longer. Households with children home for summer break may also see increased energy use during this time.

To learn more about the charges and information on your bill, view our sample bill and visit WREC.net for a detailed breakdown of each section.

- 1. kWh: Kilowatt-Hour** - The basic measurement of electric energy use. This shows how much total energy you used.
- 2. Customer Charge** -This is also known as a service charge which is the fixed monthly charge to cover some of the cost of providing service to your location. This charge is applicable whether or not any electricity is used.
- 3. Fuel** - Used to recover the cost of fuel that runs the generation plant. Fuel is a straight pass-through. WREC does not make a profit from the fuel charge.
- 4. Florida Gross Receipts Tax** - A tax that is collected and sent to the State of Florida.
- 5. Street Light** - “Light” Energy, Support, Maintenance, Fixture are all for streetlights. The state requires these cost to be seperated. If you have a Light Energy charge for a streetlight you will have a State Tax and County Tax as well.
- 6. Operation Round-Up** - This voluntary contribution is for Members who round up their bill to the nearest dollar to help Members in need.

Understanding Your Electric Bill

Explanation of Common Terminology Used On Your Electric Bill

WITHLACOOCHIE RIVER ELECTRIC COOPERATIVE, INC.

Your Touchstone Energy® Cooperative

P.O. Box 278, Dade City, FL 33626-0278

Service Address 12345 Main ST
Service Classification Residential Service

Account Number 1111111
Meter Number 22222222
Customer Number 33333333
Customer Name JOHN Q CUSTOMER
JOAN Q CUSTOMER

Cycle 02
Bill Date 07/06/2026
Amount Due \$187.00
Current Charges Due 7/28/2026

See Back Side for More Information

From	To	Readings	Multiplier	Dem. Reading	KW Demand	kWh Used
05/29	06/04	7214				1198

Comparative Usage Information

Period	Days	Average kWh Per Day
Jul. 2026	32	37
Jun 2026	29	31
Jul 2025	31	0

BILLS ARE DUE WHEN RENDERED
A 1.5% late charge less than \$5, late charge will apply to unpaid balances as of 5:00p.m on the due date shown on this bill.

Previous Balance 150.00
Payment 150.00CR
Balance Forward 0.00

Customer Charge 39.16
Energy Charge 1,000 kWh @ 0.06330 60.30
Energy Charge 198 kWh @ 0.06330 12.53
Fuel Adjustment 1,198 kWh @ 0.05000 59.90
Light Energy (RR) 0.19
Light Support (RR) 0.42
Light Maintenance Charge 3.73
Light Fixture Charge 4.49
Light Fuel Adj 17 kWh @ 0.05000 0.85
FL Gross Receipts Tax 4.45
State Tax 0.49
Hernando County Tax 0.04
Operation Round-Up Amt 0.45

Total Current Charges 156.00
Total Due Please Pay 156.00

Lights/Poles Type/Qty
200 1

You have 24-hour access to manage your account on-line through SmartHub at wrec.net. If you would like to make a payment using your credit card, please call 1-855-938-3431. This number is WREC's Secure Pay-By-Phone system.



PINK HARD HATS, STRONG COMMUNITY SUPPORT



This month, WREC linemen will be wearing pink hard hats to show support for breast cancer awareness. While the hard hats may look different, the commitment they represent remains the same, standing alongside those affected by breast cancer and raising awareness for a cause that touches so many families in our communities.

WREC is also proud to recognize Breast Cancer Awareness Month each October with our annual Pink Day, when employees across the Cooperative wear pink in support of survivors, fighters, and their loved ones. These efforts reflect the cooperative spirit of caring for our neighbors and supporting one another through life's challenges.

At WREC, we're more than an electric Cooperative, we're a community. And when our neighbors are facing difficult times, we stand together.



Streetlight Out?

To report a streetlight in need of repair, please call your local cooperative office or log on to wrec.net and click on the 'Repair Street Light' button (or scan the QR code), then complete and submit the Street Light Repair Request Form. You can also download the WREC mobile app and request a street light repair.



Scan to Report



LOCAL WREC NUMBERS

Billy E. Brown Corporate Center: 352-567-5133
One Pasco Center District Office: 352-588-5115
Bayonet Point District Office: 727-868-9465
West Hernando District Office: 352-596-4000
Crystal River District Office: 352-795-4382

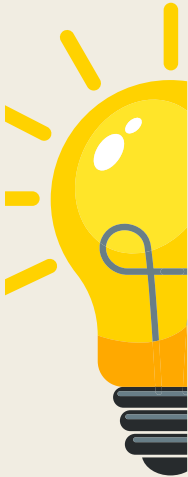
Stay in the Know

Be sure to follow us on our social media platforms.



Scan to visit wrec.net

WREC proudly supports Breast Cancer Awareness Month and is committed to the fight against cancer.



DID YOU KNOW?

THE WREC EDUCATIONAL FOUNDATION IS NOW AWARDING SCHOLARSHIPS TO 130 GRADUATING SENIORS, OUR LARGEST GROUP YET! APPLICATIONS ARE NOW OPEN AT WREC.NET.

CONNECTIONS is published by: Withlacoochee River Electric Cooperative, Inc.

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Your Board of Trustees meets on the third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its subsidiaries. LEGAL NOTICE: Operation Round-Up is a registered trade name for WRECares. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the state. 1-800-435-7352.



WITHLACOOCHEE RIVER ELECTRIC COOPERATIVE, INC.

Your Touchstone Energy® Cooperative

