

- **Electricity - A Good Value, While Improving Our Lives**
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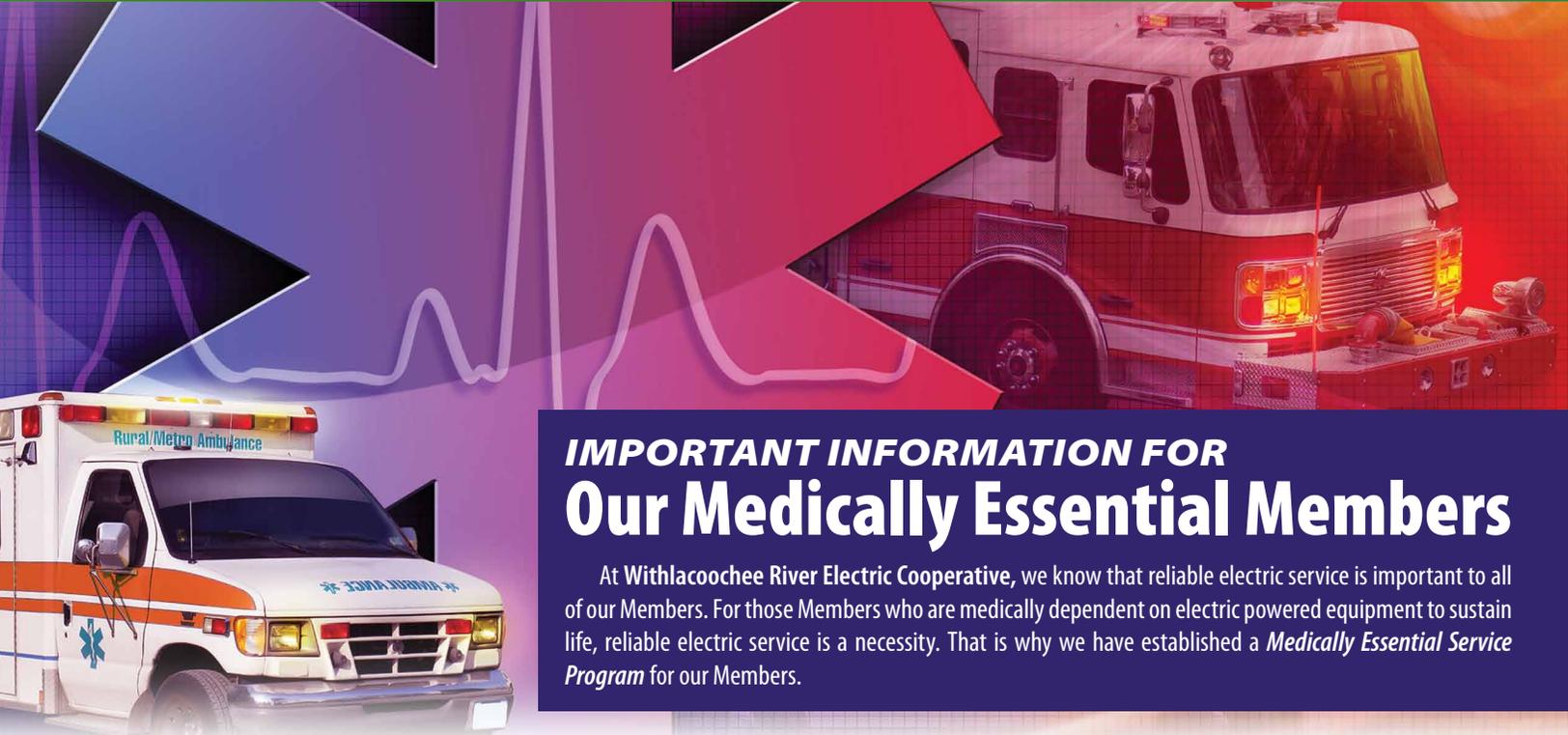


WITHLACOOCHEE RIVER ELECTRIC COOPERATIVE, INC.

Connections

WREC MEMBER NEWSLETTER

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IMPORTANT INFORMATION FOR Our Medically Essential Members

At Withlacoochee River Electric Cooperative, we know that reliable electric service is important to all of our Members. For those Members who are medically dependent on electric powered equipment to sustain life, reliable electric service is a necessity. That is why we have established a *Medically Essential Service Program* for our Members.

Who is Considered A Medically Essential Member?

A *Medically Essential Member* is a person who has a residential electric service and is medically dependent on electric powered equipment that must be operated continuously or as circumstances require (as specified by a physician) to avoid the loss of life or to avoid serious medical complications requiring immediate hospitalization of the Member or other permanent resident at the Member's residential service address.

What Does the Medically Essential Program Provide?

Should an outage occur, Withlacoochee River Electric Cooperative will restore service as soon as can be reasonably expected depending on the power outage circumstance. In the event of a disconnection of service, the Cooperative will attempt to contact the Member 24 hours prior to disconnecting service as a courtesy. If contact cannot be made, the Cooperative will attempt to send an employee to the Member's residence to notify them in person or by leaving a written note regarding the scheduled disconnection. This program does not exempt Members from disconnection of service if they do not keep payment arrangements.

Member's Responsibility

Members should develop an action plan that includes having back-up power and/or an alternative power supply in the event of an interruption of electrical service.

How Do I Get Started?

To get registered, Members should contact or visit their local Cooperative office for the proper forms or go to www.wrec.net for information.

TSE Services Surveying in May

TSE Services will be surveying WREC's membership throughout the month of May in order to gain market research about our Members. They work with dozens of the best Cooperatives in the nation to raise the bar on Member satisfaction and engagement.



You Can Power Your Entire Home Each Day

For Less Than The Price Of A Footlong Sub Sandwich!

Electricity plays a critical role in our daily lives! We rely on reliable electric power 24 hours per day to make our lives easier. However, it was not always that way. As late as the mid-1930's, nine out of ten homes in rural areas did not have electricity. Candles and kerosene lamps were used to light our homes, while wood stoves were often used to heat our homes and cook our food. Well, a lot has changed since the 30's and nearly every aspect of our life relies on electricity.

Just look around your home today; how many devices or appliances require an electrical outlet in order to operate? At first glance, you probably notice the large electrical items such as your air conditioner, stove, water heater, televisions, and refrigerator. But if you look closer, you will see many other items like your coffee pot, microwave, electronics, and other devices that use electricity as well. If you add up all these energy users and the amount of electricity they require, and consider your electric bill, you will see that electricity remains a good value and has improved our quality of life.

The average WREC Member uses approximately 1,211 kilowatt hours of electricity each month. *This equates to only \$4.74 per day* which is less than the cost of a footlong sub sandwich or two gallons of gasoline.

***Look around your home today;
how many devices or appliances
require an electrical outlet
in order to operate?***



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Withlacoochee River Electric Cooperative, Inc.
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SUMTER: Bushnell: 352-793-7813

HERNANDO: West Hernando District Office: 352-596-4000

To Report An Inoperative Or Malfunctioning Street Light,
please call your local Cooperative Office, OR,
you may also log on to www.wrec.net and click on the **Repair Street Light button**, then complete and submit the **Street Light Repair Request Form**, or you can download the **SmartHub app** and request a street light repair.

Your Board of Trustees meets on the third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its subsidiaries.

LEGAL NOTICE: Operation Round-Up is a Registered Trade Name for **WRECares**. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the State. 1-800-435-7352.