Who is Considered A Medically Essential Member?
A Medically Essential Member is a person who has a residential electric service and is medically dependent on electric powered equipment that must be operated continuously or as circumstances require (as specified by a physician) to avoid the loss of life or to avoid serious medical complications requiring immediate hospitalization of the Member or other permanent resident at the Member’s residential service address.

What Does the Medically Essential Program Provide?
Should an outage occur, Withlacoochee River Electric Cooperative will restore service as soon as can be reasonably expected depending on the power outage circumstance. In the event of a disconnection of service, the Cooperative will attempt to contact the Member 24 hours prior to disconnecting service as a courtesy. If contact cannot be made, the Cooperative will attempt to send an employee to the Member’s residence to notify them in person or by leaving a written note regarding the scheduled disconnection. This program does not exempt Members from disconnection of service if they do not keep payment arrangements.

Member’s Responsibility
Members should develop an action plan that includes having back-up power and/or an alternative power supply in the event of an interruption of electrical service.

How Do I Get Started?
To get registered, Members should contact or visit their local Cooperative office for the proper forms or go to www.wrec.net for information.

TSE Services Surveying in May
TSE Services will be surveying WREC’s membership throughout the month of May in order to gain market research about our Members. They work with dozens of the best Cooperatives in the nation to raise the bar on Member satisfaction and engagement.
Electricity plays a critical role in our daily lives! We rely on reliable electric power 24 hours per day to make our lives easier. However, it was not always that way. As late as the mid-1930’s, nine out of ten homes in rural areas did not have electricity. Candles and kerosene lamps were used to light our homes, while wood stoves were often used to heat our homes and cook our food. Well, a lot has changed since the 30’s and nearly every aspect of our life relies on electricity.

Just look around your home today; how many devices or appliances require an electrical outlet in order to operate? At first glance, you probably notice the large electrical items such as your air conditioner, stove, water heater, televisions, and refrigerator. But if you look closer, you will see many other items like your coffee pot, microwave, electronics, and other devices that use electricity as well. If you add up all these energy users and the amount of electricity they require, and consider your electric bill, you will see that electricity remains a good value and has improved our quality of life.

The average WREC Member uses approximately 1,211 kilowatt hours of electricity each month. This equates to only $4.74 per day which is less than the cost of a footlong sub sandwich or two gallons of gasoline.

To Report An Inoperative Or Malfunctioning Street Light, please call your local Cooperative Office, OR, you may also log on to www.wrec.net and click on the Repair Street Light button, then complete and submit the Street Light Repair Request Form, or you can download the SmartHub app and request a street light repair.