Capt. Dave DeCarlo,
during large power outages, phone lines may be very busy for long periods of time. Remember listed below.

POLK COUNTY - In an emergency, contact your District Office at the numbers

- Dunnellon: 352.489.6818
- Crystal River District Office: 352.795.4382

WREC OFFICES
After a major hurricane, there is a chance that you may not have electricity for several weeks. In an emergency, contact your District Office at the numbers listed below. Remember, during large power outages, phone lines may be very busy for long periods of time.

PASCO COUNTY: Billy E. Brown Corporate Center: 352.567.5133 • One Pasco Center District Office: 352.588.5115
- Bayonet Point District Office: 727.868.9465 • New Tampa/Wesley Chapel: 813.979.9723
- P.O. Box 278, Dade City, FL 33526-0278

POLK COUNTY - One Pasco Center District Office: 863.687.4396

HERNANDO COUNTY - West Hernando District Office: 352.596.4000

SUMTER COUNTY - Bushnell: 352.793.7813

CITRUS COUNTY - Homosassa: 352.671.2500
- Crystal River District Office: 352.795.4382

WREC CONTACTS:
- PASCO: 352.567.5133
- POLK: 352.687.4396
- HERNANDO: 352.575.4083
- SUMTER: 352.689.4400
- CITRUS: 352.497.6130

Director of Emergency Management
100% of all contributions are available for Operation Round-Up is a Registered Trade Name for WRECares. 100% of all contributions are available for Operation Round-Up is a Registered Trade Name for WRECares.

If you are disabled and require special transportation, now is the time to contact your local Emergency Management Office. It is important to listen for key announcements regarding approaching storms. Different alerts and warning systems will help inform you how long you and your family have to prepare. A hurricane watch, usually issued 48 hours in advance, notifies of possible winds reaching 45 to 74 miles-per-hour (mph) or higher. Similarly, a tropical storm watch calls for winds between 39 to 73 mph. Hurricane and tropical storm warnings, issued 16 hours in advance, notify of expected hurricane conditions and create more urgency to prepare your home in a shorter amount of time.

SPECIAL NEEDS INFORMATION
If you are disabled and require special transportation, now is the time to contact your local Emergency Management Office. Emergency Management offices are extremely busy when a storm is approaching and may not be able to provide assistance during this time.

Telephone numbers and locations are listed below for these offices:

CITRUS COUNTY - 352.746.5470
Capt. Dave DeCarlo, Director of Emergency Management 3529 Saunders Way, Lecanto, FL 34461

HERNANDO COUNTY - 352.754.4083
Cecilia Patella, Director of Emergency Management 18900 Cortez Boulevard, Brooksville, FL 34601

PASCO COUNTY - 727.847.8137
Kevin Guthrie, Director of Emergency Management 8741 Government Dr., Blvd. A, New Port Richey, FL 34654

Polk County - 863.298.7002
Paul Wombolt, Director of Emergency Management 1890 Jim Keene Boulevard, Winter Haven, FL 33880

SUMTER COUNTY - 352.689.4400
David Casto, Director of Emergency Management 7375 Powell Road, Wildwood, FL 34785

CITRUS COUNTY - 813.972.9233
Bayonet Point District Office: 727.868.9465

• Land O’Lakes/Odessa: 813.979.9723

• New Tampa/Wesley Chapel: 813.979.9723

• One Pasco Center District Office: 863.687.4396

• West Hernando District Office: 352.596.4000

• Bushnell: 352.793.7813

• Dunnellon: 352.489.6818

• Crystal River District Office: 352.795.4382

Your Board of Trustees meets on the third Tuesday of each month at 10:00 a.m. at the Corporate Office in Dade City to conduct the business of the Cooperative and its subsidiaries.

Before the Storm:
- Create an emergency kit and plan. Communicate the plan with your family.
- Know the elevation level of your property and if the land is prone to flooding. This will help you prepare for a possible storm surge and any tidal flooding.
- Secure your home: cover all windows with either storm shutters or boards, clear loose and dugged rain gutters, and bring all outdoor furniture and plants indoors.
- Learn your community hurricane evacuation routes.
- Have enough provisions for you, your family, pets and livestock for at least 15 days.

During the Storm:
- Listen to the radio or TV for information, if possible.
- Avoid using the phone, unless there is an emergency.
- Turn off utilities if instructed to do so. Otherwise, keep the refrigerator thermostat on the coldest setting and keep the doors closed.

After the Storm:
- Keep away from low, dangling, or downed power lines and report them immediately to your local Cooperative office.
- Drive only if necessary and avoid flooded roads. Watch out for fallen objects, downed power lines, and weakened walls, bridges, or sidewalks.
- NEVER use a generator inside homes, garages, sheds, or similar areas. Deadly levels of carbon monoxide can quickly build up in these areas.

Once registered for SmartHub, you can take advantage of many notifications that are offered to you by following seven simple steps:
1) Login to SmartHub on your personal computer using your email address and password (you cannot use the SmartHub app to add notifications).
2) Select the Notifications tab found along the top of the Home page.
3) Select Manage Contacts to add or update your email address or to add a mobile phone number if you wish to receive text notifications.
4) Select Manage Notifications to see which categories of notifications are available.
5) Select the Service tab.
6) Select which Power Outage Notifications you want. These include Planned Power Outage, Power Outage, Power Outage ETR (Estimated Time of Restore) Update, and Power Outage Restored. All will display as “None” until you select to have either a text message, email, or both sent to you for outage events.
7) Once you have made your choices, select “Save Settings”, and you’re done! You will now start receiving notifications for the selections in the format(s) you chose if those events occur.

Don’t forget, there is also a mobile app that is available for download for your mobile phone from the Apple Store for iPhone or the Google Play Store for Android. Search for SmartHub within the store and install. This gives you access on the go wherever you are, and has the same login process as your personal computer.

If you have any questions, please contact your local district office or our Member Service department.

To Report An Inoperative Or Malfunctioning Street Light, please call your local Cooperative Office, OR, you may also click on to www.wrec.net and click on the Repair Street Light button, then complete and submit the Street Light Repair Request form, or you can download the SmartHub app and request a street light repair.

YOUR 2019 HURRICANE TRACKING CHART
See inside SmartHub Outage NOTIFICATIONS
See Back Page

WITHLACOOCHEE RIVER ELECTRIC COOPERATIVE, INC.
WWW.WREC.NET - 24/7 ACCESS

Withlacoochee River Electric Cooperative, Inc.
Published by: Billy E. Brown & General Manager
PO. Box 278, Dade City, FL 33526-0278

Your Touchstone Energy Partner

Sand, sun, and fun are just a few examples of what comes to mind when you think of Florida. We are known around the world for having one of the happiest places on earth: Disney World! Along with all of our beauty and happy destinations we have some very powerful storms to offer as well. The Atlantic hurricane season runs from June 1 through November 30, and as a peninsula, Florida is no stranger to tropical storms and hurricanes. While most Florida residents are familiar with the dangers each hurricane season brings, staying up-to-date on storm alerts and updating your safety plan each year will keep you one step ahead of the storm. Preparation is key to weathering the storm especially when your power could be out for 15 to 20 days depending on the severity of the storm. For more information on a disaster plan, visit: www.floridadiastaster.org.

This unpredictable season requires months of planning, manpower, and preparation. We all learned lessons from Hurricane Irma and most recently Hurricane Michael which hit the Panhandle, so please be prepared. Throughout the year, WREC reviews its plan of action before, during, and after the storm. Below are tips you can use in order to prepare your home and family in the event of a hurricane or tropical system.

For the complete checklist, visit: www.ready.gov/hurricanes