In 2018, WREC started a new program designed to help our Members stay on top of outage situations as they occur. Every day, our line crews face many types of outage conditions caused by weather, vehicle incidents, and equipment failure. The possibility of having severe thunderstorms or hurricanes highly increases the chances for outages in Florida. Being without power is never convenient. To help our Members stay informed, we added **power outage notifications** to the list of Member notifications offered.

Members can receive an email and/or a text message for these and other notifications after signing up using the **SmartHub®** system or **SmartHub®** mobile app. To date, over 5,000 Members have signed up to receive between one and four of the power outage notification types that are offered: *planned power outage, power outage, power outage ETR* (Estimated Time of Restore), and *power outage restored*.

Signing up is easy! For more information, visit our website (wrec.net) and click on the “Outage Center” tab. Please consider adding all of the valuable outage notifications designed to keep you informed if the lights should go out.
Conserve Our Natural Resources
BY GOING PAPERLESS!

Withlacoochee River Electric Cooperative implemented the E-billing™ (electronic billing) program in 2011. In the first year after its inception, over 4,000 Members had signed up. Today, almost 43,000 Members have chosen paperless billing, saving our Members over $250,000 per year.

One of the benefits of E-billing is receiving an email notification that your current billing statement is available to view online. There is no waiting for the bill to arrive in the mail. It also provides Members with the ability to review their billing history using the SmartHub® system that is accessible from WREC’s website (wrec.net) or from the SmartHub® mobile app.

Registering for E-billing is simple.

1) If already registered with the SmartHub® app, log in to SmartHub® using your email address and password.

2) Select “My Profile” tab along the top of the screen.

3) Select “Update My Paperless Setting”.

4) Click the “OFF” button.

If you would like more information about this valuable and cost-saving program, it is available on WREC’s website at wrec.net by selecting the “Customer Service” tab along the top, then choosing the “E-billing” option. If you have not joined yet, we encourage you to reconsider and help your Cooperative save money by cutting back on paper use and postage.

GO PAPERLESS. GO GREEN.
GET YOUR BILL ON-LINE!

WREC’S UPCOMING HOLIDAY SCHEDULE
WREC offices will be closed Thursday, November 26 and Friday, November 27 for the Thanksgiving Holiday.

Connections
WREC MEMBER NEWSLETTER
- - WREC OFFICES - -
PASCO:
Billy E. Brown Corporate Center: 352-567-5133 | P.O. Box 278, Dade City, Florida 33526-0278
One Pasco Center District Office: 352-588-5115 | New Tampa/Wesley Chapel: 813-979-9732

CITRUS:
Dunnellon: 352-489-6818 | Crystal River District Office: 352-793-7813

HERNANDO:
West Hernando District Office: 352-596-4000

POLK:
One Pasco Center District Office: 863-687-4396 | SUMTER: Bushnell: 352-793-7813

To Report An Inoperative Or Malfunctioning Street Light, please call your local Cooperative Office, OR you may also log on to wrec.net and click on the Repair Street Light button, then complete and submit the Street Light Repair Request Form, or you can download the SmartHub app and request a street light repair.

LEGAL NOTICE: Operation Round-Up is a Registered Trade Name for WRECares. 100% of all contributions are available for disbursement. Registration #SC-02353. A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free from within the state. Registration does not imply endorsement, approval or recommendation by the State. 1-800-435-7352.